

Job Types: Part-time

Pay: From \$19.00 per hour

Job Types: Full-time, Part-time

Full job description

We are a newly opened Arcade Bar in the heart of the Blue Mountain Village, offering custom-built arcade machines with 100+ games on each machine, the only F1 Full-Motion Cockpit racing machines in Canada, as well as a boho-chic lounge with a full-service bar. We work closely with our sister axe-throwing business in the village, AXED. Looking for some super outgoing, energetic staff to join us in creating amazing fun with our guests for the upcoming busy winter season!

Job Summary

We are seeking enthusiastic and dedicated Part-Time Arcade Bar Staff to join our team. This position is part-time to start, with the potential for more hours once the busy winter season starts. The ideal candidate will possess a strong background in hospitality, demonstrating excellent customer service skills and a passion for creating memorable experiences for our guests. As a member of our bar-cade staff, you will play a crucial role in providing exceptional guest services while maintaining a welcoming and efficient environment.

Responsibilities

- Greet every guest with a smile, and ensure they feel welcome and at home in our venue
- Prepare and serve snacks, alcoholic and non-alcoholic beverages to guests in a timely manner.
- Maintain cleanliness and organization of the bar and arcade area, ensuring compliance with health and safety regulations, including stocking bar before and after each shift
- Engage with guests to provide information about arcade credit kiosks, game machines, F1 Simulators, drink offerings, menu items, and specials.
- Handle customer inquiries and complaints with professionalism and courtesy.
- Operate the POS system efficiently for processing orders and payments.
- Collaborate with supervisors, management, and the owners to ensure seamless service during busy periods.
- Assist in inventory management by monitoring stock levels and reporting shortages.
- Uphold high standards of hospitality by creating a friendly atmosphere for all patrons.

Requirements

- Previous experience in entertainment venues/restaurant/hospitality is preferred.
- Strong communication skills, both verbal and written, with excellent phone etiquette.
- Ability to work effectively in a fast-paced environment while maintaining attention to detail.
- Create and deliver fun and engaging group events, such as team-building workshops, birthday parties, or bachelor/bachelorette parties
- Knowledge of guest service principles and practices within the restaurant or hotel industry is advantageous.
- Must be able to work flexible hours, including evenings, weekends, and holidays as needed.
- A positive attitude with a willingness to help others is essential for success in this role.

- Knowledge of classic and newer arcade games, arcade machines, F1 Racing and simulators, and classic movies is an advantage!
- MUST have valid SmartServe certification, or be willing to get by start date
- CPR/first aid certification is preferred

This is a part-time position with a flexible schedule. Tip pool is added to bi-weekly pay. Cash tips paid weekly. Discounts at numerous Blue Mountain Village retailers and restaurants. Discount on Blue Mountain Resort 5x7 ski pass.

As we are located in a busy tourist destination, evening, weekend, and holiday availability are REQUIRED.

If you meet the requirements and would like to join a dynamic and rapidly growing entertainment venue, please apply now!

Benefits:

- Casual dress
- Company events
- Flexible schedule
- On-site parking
- Store discount

Ability to commute/relocate:

- Blue Mountains, ON: reliably commute or plan to relocate before starting work (required)

Experience:

- Customer service: 1 year (required)
- Cash handling: 1 year (required)

Licence/Certification:

- Smart Serve (required)

Work Location: In person

Expected start date: 2025-12-04